CAMP-TASTIC 2020 FAQs

We’re excited you’re spending the summer with us! By participating in our Camp-Tastic programs, you’ll engage with camp staff and fellow Girl Scout sisters as we learn, play games, make new friends during cabin chats, explore camp virtually and engage in adventures from your home. Basic supplies such as markers, tape, glue and scissors will need to be available from home; activity-specific supplies will be included in the camper kit(s).

What type of technology will I need for my camper to participate?

To participate in our Camp-Tastic virtual programs campers will need Internet access or cell service, and to fully participate in Zoom calls, a video camera is needed. We will use two different online platforms; Band App and Zoom. Both platforms can be used via phone, tablet, and desktop computer. To use Band App a phone number or email address is needed.

Can my camper participate if we don’t have access to the Internet or an electronic device?

Yes they can! Campers can complete all the activities in the box using the provided instructions. We encourage participation in virtual programming; however, it is not mandatory. If you do not have access to the Internet or an electronic device, please let us know at the time of registration so our camp staff camp plan to reach out via snail mail or phone at least once during your camper’s session.

What’s in the camper kit that will be mailed?

Each camper kit includes activity instructions, supplies for activities, camp swag and an exclusive patch. Basic supplies such as markers/crayons, tape or glue, ruler and scissors will need to be available from home, as these are not included in the kit.

When will my camper kit arrive?

Your camper kit will be shipped via USPS to the address you provide during registration. Please make sure this address is correct. Camper kits will be mailed the Monday prior to your camp session.
What if my camper can’t follow the daily camp schedule?

Pre-recorded activities and videos will be available through the Band app. Instructions for activities will be provided in each Camper Kit. We encourage campers to participate as much as possible using these resources.

What about my camper’s privacy and online safety?

Each week campers will be sent an invite and specific log-in information for Zoom and Band App. Please note any passwords needed to participate in virtual programs. Any photos, videos, and comments posted by campers will not be shared outside of the virtual camp program. Online guidelines are in place for all campers, and will be reviewed with campers by camp staff on the first day of each camp session.

Will my camper chat with other campers?

Campers will be invited to participate in at least two cabin chats each week, a time for similar aged campers to meet with two camp staff for games and time for conversation with guided questions from camp staff. This allows a chance for campers to visit with camp friends from previous years and make new friends they will camp with in the future, much like a unit/cabin of girls would experience at a camp session during the summer.

How will I know what my camper is doing or should to be doing?

Parents/caregivers will be able to see a schedule of virtual weekly activities in Band App. Instructions for activities in the Camper Kit will be included with each kit. Any questions about Camp-Tastic can be directed to the Answer Center or Camp Department.

Will I have to actively supervise and be present throughout the sessions?

Activities will be designed to be supervised by camp staff (live activities) or completed by a camper on their own and at their own pace. Some campers may need your assistance based on their age and abilities. Parent/caregiver assistance is suggested when troubleshooting technology.

How much “screen time” will my camper have each day?

Our camp program is designed to be a balance of online and offline activities. Each day is designed to include 90 minutes a day of “screen time”, with an additional 90 minutes of activities to be completed from the kit.

Do I need to be a registered Girl Scout to attend?

Yes, campers should be a registered member with Girl Scouts of the USA to participate in Camp-Tastic. If you are not currently a member, please contact the Answer Center at 314.400.4600 or answercenter@girlscoutsem.org. We ask that no tagalongs participate in virtual programming.

I have more than one Girl Scout, do I need to register each girl?

Yes, each girl should be registered for Camp-Tastic to participate in cabin chats and camp activities. Camper kits are designed with enough supplies for one girl to complete the weekly camp activities.
Can my camper use the camp coupon she earned in the 2020 Cookie Program to pay for virtual camp?

Yes, a camp coupon earned in 2020 can be used to register and pay for Camp-Tastic. Please register for a camp session/sessions by emailing the Answer Center at answercenter@girlscoutsem.org with your camper's name and the session(s) she would like to attend. If you choose to use a camp coupon to attend Camp-Tastic, any unused cookie coupon funds will be forfeited and will not carry over to 2021 camp sessions.

Each camp has a capacity of 100 girls per week, except for Virtual CIT and Virtual WIT, which have a capacity of 24 each. Half of these spaces are held offline for a window of time to allow girls who have earned a camp coupon the opportunity to register through the Answer Center without incurring any out-of-pocket expense. Any spaces that remain after that window of time will be released for open enrollment by any registered Girl Scout. Remaining spaces for Camp Critter Connection, June 20-26, will be released on June 5, remaining spaces for Campers Party in the USA, June 29-July 3 will be released on June 12 and remaining spaces in all other Camp-Tastic programs will be released on June 19.

If I earned a camp coupon in 2020, do I have to redeem it in 2020 for Camp-Tastic programs?

No, a camp coupon earned in 2020 can be carried over for use in 2021 and may be used in addition to any camp coupon that may be earned by the same girl during the 2021 Girl Scout Cookie Program. The Answer Center and Product Programs will retain records of all girls who earned a coupon in 2020. If a girl chooses to use a camp coupon earned in 2020 to participate in Camp-Tastic, the amount earned can be used to pay for camp session(s), however any remaining balance will be forfeited and will not carry over until 2021. A girl/family may choose to carry the entire camp coupon balance earned in 2020 to 2021 and not participate in Camp-Tastic or pay for Camp-Tastic out of pocket.

What if I earned a camp coupon in 2020 and am a graduating Girl Scout?

If a girl earned a 2020 camp or travel coupon and is a Graduating Girl Scout; the coupon amount can be applied toward a Lifetime Membership to pave her way for future adventures in Girl Scouting as an adult. Please contact the Answer Center, 314.400.4600, by Sept. 30, 2020, to purchase the Lifetime Membership and apply the coupon amount.

Can I request cash in lieu of holding the coupon until next year?

Camp coupons are not redeemable for cash.

Is financial assistance available?

Yes, please contact the Answer Center at answercenter@girlscoutsem.org or 314.400.4600 for additional information and apply for financial assistance.

If I have questions about Camp-Tastic programs, who do I contact?

Any questions can be directed to the Answer Center at 314.400.4600 or answercenter@girlscoutsem.org.